

ip-Xchange Virtual Number

What is ip-Xchange Virtual Number?

The ip-Xchange Virtual number service allows businesses to utilise UK landline numbers in areas of the UK (including England, Scotland, Wales & N. Ireland) where they don't necessarily have a physical presence.

Features:

- Point the Virtual number to any geographical destination
- Easy management via web based portal
- Change destination number in real time
- Incoming Call log, providing Callers number, time/date stamp and answer status
- Redirect calls to a second number if not answered
- Optional Voicemail facility

How does it work?

The Virtual number is pointed to any external geographic number; this can be a Landline or Mobile. Any callers dialling the virtual number will be presented to the pre-programmed destination number, as a call from your Virtual number. This allows you to identify which number the caller dialled.

In addition, the Portal is a secure web-based interface providing you access to the service management facility. This management facility allows you to instantly change the call destination, as well as providing a detailed call log.



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